

Total IFTA Compliance Platform

New Mexico WDT Exception Engine

Weight Distance Tax — Technical Specification

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Purpose of This Document

This document defines the complete technical specification for the New Mexico Weight Distance Tax (WDT) Exception Engine within the Total IFTA Compliance Platform. It covers all NM WDT-specific exception types, detection logic, severity classifications, threshold values, user interface behavior, resolution paths, and escalation rules.

New Mexico imposes a weight distance tax on commercial vehicles operating on New Mexico highways based on the declared gross vehicle weight and miles traveled in the state. Unlike most weight-mile tax states, New Mexico has a unique exemption structure: vehicles registered under IRP with a declared gross vehicle weight between 12,001 and 26,000 pounds are exempt from WDT, but non-IRP vehicles in that same weight range are subject to the tax. All vehicles over 26,000 pounds are subject regardless of IRP status. This IRP-based exemption creates a vehicle-by-vehicle determination that the platform must handle accurately.

The NM WDT permit expires December 31 annually for all carriers, making it one of the simpler renewal obligations to track. However, quarterly filings, accurate per-vehicle weight declarations, trip permit management for occasional operators, and the IRP exemption logic make this a compliance area where errors are common and costly.

1. New Mexico WDT Background & Program Rules

1.1 Weight Threshold & IRP Exemption Matrix

The determination of whether a vehicle is subject to New Mexico WDT depends on two factors: declared gross vehicle weight and IRP registration status. The platform must evaluate both fields for every vehicle operating in New Mexico.

Vehicle Weight	IRP Status	NM WDT Required?
Under 12,000 lbs	Any	X Exempt — below threshold
12,001 – 26,000 lbs	IRP registered	X Exempt — IRP exemption
12,001 – 26,000 lbs	Non-IRP	✓ Subject to WDT
Over 26,000 lbs	IRP registered	✓ Subject to WDT
Over 26,000 lbs	Non-IRP	✓ Subject to WDT

1.2 Registration & Permit Structure

WDT Account Number: Assigned by the New Mexico Motor Vehicle Division (MVD) via the Taxpayer Access Point (TAP) online portal. One account number per carrier covers all qualifying vehicles.

Annual Permit: Required for carriers with regular New Mexico operations. Expires December 31 annually for all carriers universally. No carrier-specific renewal date variation.

Trip Permits: Available for carriers making infrequent New Mexico trips (up to 5 per 12-month period). Purchased at New Mexico ports of entry or online through TAP. Carriers using more than 5 trip permits per year should register for the annual permit.

Filing: Quarterly — same schedule as IFTA (Q1 April 30, Q2 July 31, Q3 October 31, Q4 January 31).

Filing portal: New Mexico TAP (Taxpayer Access Point) online portal.

Zero returns: Required even in quarters where the carrier had no New Mexico miles.

1.3 Tax Rates by Declared Gross Weight

NM WDT is calculated on a per-mile basis using the vehicle's declared gross vehicle weight. The declared weight must be recorded per vehicle and drives the applicable tax rate. Rates are set by the New Mexico Motor Transportation Division and are subject to change.

Declared Gross Weight	Rate Per Mile
12,001 – 26,000 lbs (non-IRP only)	\$0.0175
26,001 – 32,000 lbs	\$0.0225

Declared Gross Weight	Rate Per Mile
32,001 – 40,000 lbs	\$0.0290
40,001 – 52,000 lbs	\$0.0395
52,001 – 64,000 lbs	\$0.0490
64,001 – 72,000 lbs	\$0.0580
72,001 – 80,000 lbs	\$0.0645
Over 80,000 lbs	\$0.0760

Note: Rates shown are representative. The platform must maintain a current NM WDT rate table and update it whenever New Mexico changes applicable rates, applying the correct rate per vehicle based on declared gross weight.

1.4 Trip Permit Rules

Carriers making fewer than 5 trips per year into New Mexico may purchase trip permits instead of obtaining an annual WDT permit. The platform must track trip permit usage per carrier to identify when a carrier should transition from trip permits to an annual permit registration.





Maximum trip permits: 5 per carrier per 12-month rolling period without requiring annual registration.

Trip permit cost: Available at ports of entry or online via TAP.

Platform tracking: The platform must count trip permits used in the rolling 12-month window and alert carriers approaching the 5-permit threshold where annual registration becomes more cost-effective.

2. Severity Level Definitions

All NM WDT exceptions follow the same four-level severity framework used across the compliance platform.

 CRITICAL	Action is blocked. Exception must be resolved before the carrier can be certified as compliant for New Mexico operations. Permit has expired or a return is overdue.
 HIGH	Filing deadline is approaching, permit is about to expire, or a vehicle eligibility determination requires review. Acknowledgment and written confirmation required before exception clears.
 MEDIUM	Data quality warning or informational flag requiring attention but not immediately threatening operations. No acknowledgment required.
 INFO	Background compliance awareness displayed in the carrier dashboard. Does not interrupt any workflow.

3. Critical Exceptions — Action Blocked

The following exceptions indicate an immediate compliance failure for New Mexico operations. The system blocks compliance certification and displays prominent alerts on the carrier dashboard.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
WDT Annual Permit Expired	wdt_permit_expiry, current_date, renewal_status	current_date > December 31 AND renewal_status != 'renewed'	Full red banner on carrier dashboard. Message: 'Your New Mexico WDT permit expired on December 31. All vehicles operating in New Mexico are out of compliance. Renew immediately through the NM TAP portal.' Compliance certificate blocked.	Carrier renews WDT permit through NM TAP. Platform records new permit number and December 31 expiry.
Quarterly Return Overdue — Past Due Date	quarter_due_date, return_status, current_date	current_date > quarter_due_date AND return_status != 'filed'	Red banner on carrier dashboard. Message: 'Your NM WDT Q[X] return is OVERDUE as of [date]. Continued non-filing may result in permit suspension. File immediately through NM TAP.' Compliance certificate blocked.	Carrier files overdue return through NM TAP. Platform records confirmation and clears exception.
Vehicle Operating in NM — No WDT Permit and No Trip Permit	vehicle_nm_miles, wdt_permit_status, trip_permit_status	nm_miles > 0 AND wdt_permit_status = null AND trip_permit_status = null	Red alert on carrier dashboard and vehicle record. Message: 'Vehicle [VIN] has recorded miles in New Mexico but has no WDT annual permit or trip permit on file.'	Carrier obtains trip permit or registers for annual WDT permit immediately. Platform records permit.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
			<p>Operating without a permit is a violation subject to immediate penalty.' Compliance certificate blocked.</p>	
<p>WDT Account Number Not on File</p>	<p>wdt_account_number</p>	<p>wdt_account_number = null AND nm_miles > 0</p>	<p>Red alert on company profile. Message: 'No NM WDT account number is on file. New Mexico WDT compliance cannot be tracked without this field. Add your WDT account number.' WDT module blocked.</p>	<p>Carrier enters WDT account number. System enables full WDT tracking.</p>
<p>Vehicle Weight Determination Cannot Be Made</p>	<p>vehicle_gvw, irp_status</p>	<p>vehicle_gvw = null AND nm_miles > 0</p>	<p>Red alert on vehicle record. Message: 'No declared gross vehicle weight on file for vehicle [VIN]. NM WDT subject/exempt status cannot be determined without this field.' WDT tracking blocked for this vehicle.</p>	<p>Carrier enters declared GVW. System re-evaluates WDT subject/exempt status.</p>
<p>Trip Permit Limit Exceeded — Annual Permit Required</p>	<p>trip_permit_count_rolling_12mo</p>	<p>trip_permit_count > 5 in rolling 12-month window</p>	<p>Red alert. Message: 'Vehicle [VIN] has used [X] trip permits in the past 12 months, exceeding the 5-permit limit. An annual NM WDT permit is now required. Register immediately</p>	<p>Carrier registers for annual WDT permit. Platform converts from trip permit to annual permit tracking.</p>

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
			through NM TAP.' Compliance certificate blocked.	

4. High Exceptions — Acknowledgment Required

The following exceptions do not immediately block operations but require the carrier or administrator to explicitly review, acknowledge, and provide written confirmation before the exception clears. All acknowledgments are logged with timestamp, user ID, and entered reason.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
Permit Renewal Due Within 60 Days	wdt_permit_expiry, current_date, renewal_status	current_date >= (December 31 - 60 days) AND renewal_status != 'initiated'	Orange banner. Message: 'Your NM WDT annual permit expires on December 31 — [X] days from today. Renew through the NM TAP portal before December 31 to maintain continuous compliance.' Acknowledgment required.	Carrier initiates renewal or confirms date is noted. Override logged.
Quarterly Return Due Within 14 Days	quarter_due_date, current_date, return_status	current_date >= (quarter_due_date - 14 days) AND return_status != 'filed'	Orange banner. Message: 'Your NM WDT Q[X] return is due on [date] — [X] days from today. File through NM TAP to avoid penalties.' Acknowledgment required.	Carrier files or confirms filing is in progress. Override logged.
Vehicle IRP Status Changed — WDT Eligibility Affected	vehicle_irp_status_current, vehicle_irp_status_prior, vehicle_gvw	IRP status changed AND vehicle_gvw between 12,001 and 26,000 lbs	Orange alert. Message: 'IRP status for vehicle [VIN] has changed. For vehicles between 12,001 and 26,000 lbs, IRP registration determines NM WDT subject/exempt status. The WDT determination for this vehicle has been updated. Please verify it is correct.' Acknowledgment required.	Carrier confirms updated subject/exempt status. Override logged.
Declared Weight Changed —	vehicle_gvw_current, vehicle_gvw_prior	Declared GVW changes AND crosses into	Orange alert. Message: 'The declared gross	Carrier confirms weight change.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
Rate Tier Recalculation		different WDT rate tier	weight for vehicle [VIN] has changed and crosses into a different NM WDT rate tier. Tax calculations for this vehicle will be updated. Verify the new weight is accurate.' Acknowledgment required.	System applies new rate. Override logged.
NM Miles Present — No Return Initiated	nm_miles_quarter, return_status, days_until_due	nm_miles_quarter > 0 AND return_status = 'not started' AND days_until_due <= 21	Orange flag. Message: 'NM WDT miles recorded for Q[X] but no return has been initiated. Filing is due on [date].' Acknowledgment required.	Carrier initiates return. Override logged.
Zero Return — Not Acknowledged	nm_miles_quarter, return_status, days_until_due	nm_miles_quarter = 0 AND return_status = 'not started' AND days_until_due <= 14	Orange flag. Message: 'No NM WDT miles recorded for Q[X]. A zero return is still required and is due on [date]. Confirm you will file a zero return.' Acknowledgment required.	Carrier acknowledges zero return obligation. Platform generates zero return. Override logged.
Trip Permit Count Approaching Limit	trip_permit_count_rolling_12mo	trip_permit_count = 4 in rolling 12-month window	Orange flag. Message: '[VIN] has used 4 of the allowed 5 trip permits in the past 12 months. One more trip permit will trigger a mandatory annual WDT permit registration. Consider registering for an annual permit now.' Acknowledgment required.	Carrier acknowledges approaching limit. Plans annual registration if needed. Override logged.
NM WDT Return Amount	return_tax_amount, prior_quarter_avg	Amount > 3x OR < 0.33x prior quarter	Orange flag. Message: 'The NM WDT tax	Carrier reviews mileage and weight data.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
Unusually High or Low		average AND nm_miles not zero	amount for Q[X] differs significantly from your prior quarter average. Verify mileage and declared weight data before filing.' Acknowledgment required.	Override logged.
Vehicle Subject to WDT — No Declared Weight on File	vehicle_gvw, wdt_subject_status	wdt_subject_status = 'subject' AND vehicle_gvw = null	Orange alert. Message: 'Vehicle [VIN] is subject to NM WDT but no declared gross weight is on file. The correct tax rate cannot be applied without this field.' Acknowledgment required.	Carrier enters declared GVW. System applies correct rate. Override logged.

5. Medium Exceptions — Informational Warning

The following exceptions display a warning in the compliance dashboard but do not require acknowledgment. They are logged automatically and visible in the carrier's compliance history.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
Permit Renewal Due Within 90 Days	wdt_permit_expiry, current_date	current_date >= (December 31 - 90 days) AND current_date < (December 31 - 60 days)	Yellow reminder on dashboard. Message: 'Your NM WDT annual permit expires December 31 — approximately [X] days away. Prepare to renew through NM TAP.'	Carrier notes reminder. Escalates to HIGH at 60 days.
IFTA vs. WDT NM Miles Discrepancy	ifta_nm_miles, wdt_nm_miles	Variance > 5% between IFTA-reported NM miles and WDT-reported NM miles for same quarter	Yellow flag. Message: 'NM miles on the IFTA return differ from NM miles on the WDT return by more than 5%. Verify mileage is consistent across both filings.'	Carrier reconciles mileage. No action required to proceed.
Vehicle Near IRP Exemption Threshold	vehicle_gvw	vehicle_gvw >= 24,000 AND vehicle_gvw <= 26,000	Yellow flag. Message: 'Vehicle [VIN] has a declared weight close to the 26,000 lb NM WDT threshold. Verify the declared weight is accurate as crossing this threshold affects WDT subject status.'	Carrier verifies weight. No action required.
New Vehicle Added — WDT Status Not Determined	vehicle_add_date, wdt_subject_status	Vehicle added AND wdt_subject_status = null AND nm_miles > 0	Yellow flag. Message: 'Vehicle [VIN] has been added and has NM miles but WDT subject/exempt status has not been confirmed. Enter the declared GVW and IRP status to complete the determination.'	Carrier enters GVW and IRP status. System determines WDT status.
Round Number Mileage Entries in NM	nm_miles_entries[]	NM miles are round numbers (divisible by 100) for 2 or more consecutive quarters	Yellow flag. Message: 'NM WDT mileage entries appear to be estimated. WDT requires actual recorded mileage and round numbers are an audit flag.'	Carrier verifies mileage records. No action required.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
Consecutive Zero Returns — Possible NM Operations Missed	zero_return_count	3 or more consecutive zero-mile quarters for a carrier with active NM permit	Yellow flag. Message: 'NM WDT zero returns filed for [X] consecutive quarters. Verify that no New Mexico miles are being missed in data capture.'	Carrier confirms NM operations status. No action required.
No WDT Filing History on File	wdt_filing_history[]	Zero WDT filing records in system for carrier with active permit	Yellow banner. Message: 'No NM WDT filing history has been entered. Upload or enter your filing history so the platform can track your compliance accurately.'	Carrier enters filing history. No action required.
Exempt Vehicle — IRP Status Not Recently Verified	irp_status, irp_verified_date	Vehicle between 12,001-26,000 lbs AND irp_status = 'exempt' AND irp_verified_date > 180 days ago	Yellow flag. Message: 'Vehicle [VIN] is classified as NM WDT exempt based on IRP status but IRP status has not been verified recently. Confirm IRP registration is still active.'	Carrier verifies IRP status. No action required.

6. Informational Exceptions — Compliance Dashboard

The following conditions are displayed in the carrier's compliance dashboard for awareness and audit preparedness. They do not appear in any filing workflow and do not block any action.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
WDT Permit Active — Next Renewal Set	wdt_permit_expiry, renewal_status	Permit renewed AND expiry = December 31 of current year	Dashboard green status: 'NM WDT annual permit active. Expires December 31, [year].'	No action required.
Quarterly Return Filed — Confirmation Recorded	return_status, return_confirmation_number	return_status = 'filed' AND confirmation_number present	Dashboard notice: 'NM WDT Q[X] return filed on [date]. Confirmation: [number].'	No action required.
Vehicle Classified as WDT Exempt	wdt_subject_status, exemption_reason	wdt_subject_status = 'exempt'	Dashboard notice per vehicle: 'Vehicle [VIN] — NM WDT Exempt. Reason: [IRP-registered 12,001-26,000 lbs / Below 12,001 lbs threshold].'	No action required. Flag updates if weight or IRP status changes.
Vehicle Classified as WDT Subject	wdt_subject_status, vehicle_gvw, rate_per_mile	wdt_subject_status = 'subject'	Dashboard notice per vehicle: 'Vehicle [VIN] — NM WDT Subject. Declared weight: [X] lbs. Rate: \$[X]/mile.'	No action required. Rate updates if weight changes.
Next Quarterly Filing Date	next_quarter_due_date	Always displayed	Dashboard display: 'Next NM WDT filing due: [date] ([X] days away).'	No action required. Escalation chain begins at 14 days.
Trip Permit Used — Count Updated	trip_permit_count_rolling_12mo	New trip permit recorded	Dashboard notice: 'Trip permit recorded for vehicle [VIN]. [X] of 5 trip permits used in the	No action required. Escalation fires at count = 4.

Exception Name	Field(s)	Threshold / Trigger	UI Behavior	Resolution Path
			rolling 12-month window.'	
Zero Return Filed — Quarter Confirmed	return_status, nm_miles_quarter	return_status = 'filed' AND nm_miles = 0	Dashboard notice: 'NM WDT Q[X] zero return filed on [date]. No New Mexico miles recorded for this period.'	No action required.

7. Escalation Rules

The following rules govern automatic escalation of NM WDT exceptions based on proximity to filing deadlines, permit renewal, and trip permit thresholds.

7.1 Time-Based Escalation — Annual Permit Renewal

Exception	Info Fires At	Escalates to HIGH At	Escalation Condition
Annual Permit Renewal	90 days before Dec 31	60 days before Dec 31	Renewal not initiated
Annual Permit Renewal	60 days before Dec 31	January 1 (expired)	Escalates to CRITICAL

7.2 Time-Based Escalation — Quarterly Filings

Exception	Info Fires At	Escalates to HIGH At	Escalation Condition
Quarterly Return	30 days before due date	14 days before due date	Return not filed
Quarterly Return	14 days before due date	Due date passes	Escalates to CRITICAL — overdue

7.3 Trip Permit Count Escalation

Exception	Info Fires At	Escalates to HIGH At	Escalation Condition
Trip Permit Count	3 permits used (rolling 12mo)	4 permits used	Annual permit still not obtained
Trip Permit Count	4 permits used	5 permits used	Escalates to CRITICAL — limit exceeded

7.4 Pattern-Based Escalation

Any Medium exception appearing for three or more consecutive quarters automatically escalates to High for the following quarter.

Affected exceptions: IFTA vs. WDT NM Miles Discrepancy, Round Number Mileage Entries, Consecutive Zero Returns.

Database field: exception_history.consecutive_quarter_count

Trigger: consecutive_quarter_count >= 3

Action: Set exception.severity = HIGH. Log escalation event with timestamp.

7.5 Audit Trail Requirements

Every exception acknowledged or overridden at the High level must generate an immutable audit log entry containing the following fields:

- exception_id — unique identifier for the exception instance
- carrier_id — carrier account associated with the NM WDT record
- wdt_account_number — the NM WDT account number
- user_id — user who acknowledged the exception
- user_name — full name of acknowledging user
- timestamp — UTC datetime of acknowledgment
- exception_type — exception code from the master exception list
- severity_at_time — severity level at the time of acknowledgment
- reason_entered — free-text explanation (required, minimum 20 characters)
- quarter — tax quarter and year associated with the exception (where applicable)
- vehicle_id — specific vehicle the exception applies to (where applicable)

Audit log entries are read-only once created and cannot be edited or deleted by any user role including system administrator.

8. Configurable Threshold Reference

The following thresholds are configurable at the platform level by an system administrator. Default values are shown below.

Parameter	Default Value	Allowable Range	Notes
Permit Renewal — MEDIUM Reminder	90 days	60 – 120 days	First dashboard reminder fires
Permit Renewal — HIGH Escalation	60 days	30 – 90 days	Acknowledgment required
Permit Renewal — CRITICAL	January 1	Non-configurable	Immediately on expiry
Quarterly Return — MEDIUM Reminder	30 days	14 – 45 days	Yellow warning fires
Quarterly Return — HIGH Escalation	14 days	7 – 21 days	Orange acknowledgment required
Quarterly Return — CRITICAL	0 days	Non-configurable	Immediately on due date if not filed
Trip Permit INFO Threshold	3 permits	2 – 4	First trip permit count reminder
Trip Permit HIGH Threshold	4 permits	3 – 4	Approaching limit acknowledgment
Trip Permit CRITICAL Threshold	5 permits	Non-configurable	Annual permit required by NM rules
IFTA vs. WDT Mileage Variance	5%	2% – 10%	Triggers MEDIUM discrepancy flag
Tax Amount Variance vs. Prior Quarter	3x or 0.33x	Non-configurable	Triggers HIGH acknowledgment
IRP Status Verification Age	180 days	90 – 365 days	Triggers MEDIUM if not re-verified
Consecutive Zero Return Threshold	3 quarters	2 – 5 quarters	Triggers MEDIUM flag
Pattern Escalation — MEDIUM to HIGH	3 quarters	2 – 5 quarters	Consecutive occurrence escalation
Reason Text Minimum Length	20 chars	10 – 100 chars	Required for HIGH acknowledgment

9. UI Behavior Summary

9.1 Carrier WDT Compliance Dashboard Card

- A dedicated NM WDT compliance card is displayed on every carrier dashboard with New Mexico miles or an active WDT permit. It shows: WDT account number, annual permit expiry (December 31), renewal status, current quarter filing status, next filing due date, and a fleet summary showing subject vs. exempt vehicle counts.
- CRITICAL exceptions display as a full-width red banner with a direct link to the NM TAP portal.
- HIGH exceptions display as orange banners with acknowledgment buttons and specific deadlines.
- MEDIUM exceptions display as yellow inline flags within the WDT compliance card.
- INFO items display as clean status indicators.

9.2 Vehicle-Level IRP Exemption Management

- Each vehicle operating in New Mexico displays a WDT eligibility card showing: declared gross weight, IRP registration status, WDT subject/exempt determination, and the basis for the determination.
- When a vehicle's IRP status or declared weight changes, the platform immediately re-evaluates WDT subject/exempt status and displays the updated determination with a flag for carrier review.
- The platform maintains an audit trail of all WDT eligibility determination changes by vehicle, including the date, triggering change, and new status.
- A fleet-level view shows all vehicles sorted by WDT status (subject / exempt / undetermined) so carriers can quickly identify vehicles that need attention.

9.3 Quarterly Return Preparation

- The platform pre-populates the quarterly WDT return with NM miles pulled from ELD or IFTA data for each subject vehicle.
- The platform cross-references NM miles on the WDT return against NM miles on the IFTA return and flags any variance above the configurable threshold.
- For zero-mile quarters, the platform auto-generates a zero return and prompts the carrier to review and file, eliminating missed zero return filings.
- The WDT return is filed through the NM TAP portal — the platform provides pre-populated data and a direct link to the portal.

9.4 Trip Permit Tracking

- The platform maintains a rolling 12-month trip permit count per carrier, updated each time a trip permit is recorded.
- When a new trip permit is entered, the platform displays: 'Trip permit recorded. [X] of 5 used in rolling 12-month window.'

- At count 3 the platform begins the INFO escalation chain. At count 4 the carrier is prompted to consider annual registration. At count 5 annual registration is mandatory.
- Trip permit records include: date, vehicle VIN, New Mexico route, and permit number for audit reference.

9.5 Cross-Module Integration

- IFTA Module: NM miles from the IFTA quarterly return are used to pre-populate the WDT quarterly return. Any variance between the two totals triggers a mileage discrepancy exception.
- IRP Module: When a vehicle's IRP status changes in the IRP module, the NM WDT module immediately re-evaluates the vehicle's WDT subject/exempt status for vehicles between 12,001 and 26,000 lbs. A HIGH exception is triggered requiring acknowledgment of the updated determination.
- Vehicle Profile: Any change to a vehicle's declared gross weight triggers an immediate NM WDT eligibility re-evaluation and, if the new weight crosses a rate tier boundary, a rate recalculation.

9.6 Notification Delivery

- CRITICAL exceptions: immediate in-app full-page alert + email to carrier administrator with direct link to NM TAP portal.
- HIGH exceptions: in-app notification + email at each escalation threshold for permit renewal, quarterly filings, and trip permit counts.
- IRP status change affecting WDT eligibility: immediate in-app notification + email with updated vehicle WDT determination.
- MEDIUM and INFO: in-app dashboard only. No email unless carrier opts into all compliance notifications.
- Cross-module alert: if an IRP status change triggers a WDT eligibility change from exempt to subject, alerts are sent simultaneously to both the IRP and NM WDT module administrators.