Vehicle Was Sold or Removed but Still Appears in Reports

Troubleshooting · https://atsfleetmanagement.com/docs/vehicle-was-sold-or-removed-but-still-appears-in-reports/

Description

This issue occurs when vehicles that have been sold, retired, or removed from service continue appearing in reports and compliance calculations.

Possible Causes

- Vehicle still marked active
- Historical reporting filters
- Vehicle removal incomplete
- Reporting period overlap

Resolution

1. Verify vehicle status.
2. Mark the vehicle inactive.
3. Review report filters.
4. Verify reporting periods.
5. Regenerate reports.

Related Articles

- Vehicle Not Available for Selection
- Quarterly Filing Missing Vehicles
- Fleet Management