Vehicle Not Reporting Movement

Troubleshooting · https://atsfleetmanagement.com/docs/vehicle-not-reporting-movement/

Description

This issue occurs when a vehicle appears active but no trip or mileage data is being reported through the ELD integration.

Possible Causes

- ELD device offline
- GPS failure
- Vehicle not assigned correctly
- Device power interruption
- ELD hardware malfunction

Resolution

1. Verify the ELD device is powered and connected.
2. Confirm vehicle assignment.
3. Review GPS activity.
4. Check ELD provider portal for trip records.
5. Reconnect the ELD device if necessary.
6. Investigate recurring hardware issues.

Related Articles

- GPS Data Missing
- Missing ELD Trips
- ELD Provider Connection Lost