Vehicle Not Available For Selection

Troubleshooting · https://atsfleetmanagement.com/docs/vehicle-not-available-for-selection/

Description

This issue occurs when a vehicle expected to appear within Advanced IFTA is missing from vehicle selection lists, reports, adjustments, or filing screens.

Possible Causes

- Vehicle marked inactive
- Vehicle not assigned to company
- Vehicle recently added
- Synchronization delay
- Missing vehicle configuration
- User permission restrictions
- Vehicle archived or removed

Resolution

1. Verify vehicle status is Active.
2. Confirm the vehicle is assigned to the correct company.
3. Review vehicle setup information.
4. Perform a data synchronization.
5. Refresh the application.
6. Confirm vehicle eligibility for the selected reporting period.
7. Contact your administrator if the vehicle remains unavailable.

Related Articles

- Vehicle Missing from ELD Import

- User Cannot Access Features
- ELD Data Not Importing