Vehicle Missing From ELD Import

Troubleshooting · https://atsfleetmanagement.com/docs/vehicle-missing-from-eld-import/

Description

This issue occurs when a vehicle expected to appear within imported ELD data is not available within Advanced IFTA.

Possible Causes

- Vehicle recently added
- Vehicle not assigned within ELD account
- Synchronization delay
- Vehicle marked inactive
- Import configuration issues

Resolution

1. Verify the vehicle exists within the ELD provider.
2. Confirm the vehicle is assigned to the correct account.
3. Perform a synchronization.
4. Verify vehicle status is active.
5. Review import settings.

Related Articles

- ELD Data Not Importing
- Missing ELD Trips