Vehicle Mileage Suddenly Decreased

Troubleshooting · https://atsfleetmanagement.com/docs/vehicle-mileage-suddenly-decreased/

Description

This issue occurs when a vehicle reports significantly less mileage than expected during a reporting period.

Possible Causes

- Missing ELD trips
- Device malfunction
- Vehicle inactivity
- Import failures
- Reporting period mismatch

Resolution

1. Review ELD trip history.
2. Verify reporting dates.
3. Compare against dispatch records.
4. Review Exception Reports.
5. Synchronize ELD data again.
6. Enter adjustments where appropriate.

Related Articles

- Missing ELD Trips
- Total Fleet Mileage Appears Too Low
- Imported Mileage Differs from ELD Portal