Vehicle Assigned to Wrong Driver

Troubleshooting · https://atsfleetmanagement.com/docs/vehicle-assigned-to-wrong-driver/

Description

This issue occurs when a vehicle's trip history is associated with an incorrect driver, resulting in inaccurate operational records and compliance reporting.

Possible Causes

- Driver login error
- Incorrect driver assignment
- Shared vehicle activity
- ELD synchronization discrepancy
- Driver profile misconfiguration

Resolution

1. Review driver assignment records.
2. Compare ELD trip history.
3. Correct driver assignments within the ELD platform.
4. Re-import updated records.
5. Verify compliance reports after correction.

Related Articles

- Driver Assigned to Wrong Vehicle
- Missing ELD Trips
- Vehicle Not Reporting Movement