System Running Slowly

Troubleshooting · https://atsfleetmanagement.com/docs/system-running-slowly/

Description

This issue occurs when Advanced IFTA responds slowly during navigation, report generation, data entry, or system processing. Slow performance can impact productivity and may delay reporting, exception review, and filing preparation activities.

Possible Causes

- Large amounts of reporting data
- Slow internet connection
- Browser cache issues
- Multiple browser tabs open
- Background system maintenance
- Large report generation requests
- Outdated browser version
- Computer resource limitations

Resolution

1. Verify internet connectivity.
2. Close unnecessary browser tabs and applications.
3. Clear browser cache and cookies.
4. Restart your browser.
5. Use a supported browser such as Chrome, Edge, or Firefox.
6. Reduce report date ranges when possible.
7. Log out and log back into the application.

8. Restart your computer if performance issues continue.
9. Contact support if the issue persists.

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