State Miles Show Zero for an Active Vehicle

Troubleshooting · https://atsfleetmanagement.com/docs/state-miles-show-zero-for-an-active-vehicle/

Description

This issue occurs when an active vehicle reports mileage but no state mileage allocations appear in reports.

Possible Causes

- GPS data missing
- ELD import failure
- State allocation error
- Jurisdiction reporting issue

Resolution

1. Verify trip imports.
2. Review GPS records.
3. Confirm state allocations.
4. Recalculate mileage.
5. Regenerate reports.

Related Articles

- Jurisdiction Mileage Missing
- GPS Data Missing
- State Border Crossing Not Recorded