State Mileage Appears Incorrect

Troubleshooting · https://atsfleetmanagement.com/docs/state-mileage-appears-incorrect/

Description

This issue occurs when the state mileage generated by the Mileage Calculator does not match expected mileage totals based on dispatch records, GPS data, or driver trip information.

Possible Causes

- Incorrect route selection
- Missing interim stops
- Alternate route calculation
- Driver route deviation
- Incorrect trip origin or destination
- Mapping provider route differences

Resolution

1. Verify the origin and destination entered.
2. Confirm all stops are included.
3. Compare the calculated route to dispatch records.
4. Review GPS tracking data if available.
5. Recalculate the route.
6. Make mileage adjustments if supporting documentation justifies a correction.
7. Retain documentation supporting the final mileage determination.

Related Articles

- Route Cannot Be Calculated
- State Mileage Does Not Match Expected Values

- Missing Mileage Exception