State Border Crossing Not Recorded

Troubleshooting · https://atsfleetmanagement.com/docs/state-border-crossing-not-recorded/

Description

This issue occurs when mileage traveled within a jurisdiction is not properly allocated because a state border crossing was not detected during route calculations or imported mileage processing.

Possible Causes

- GPS gaps
- Missing route segments
- Incomplete ELD trip data
- Mapping discrepancies
- Data import issues

Resolution

1. Review trip history and route maps.
2. Compare mileage against dispatch records.
3. Verify GPS tracking information.
4. Recalculate the route using the Mileage Calculator.
5. Add an adjustment if necessary.
6. Regenerate mileage reports.

Related Articles

- Jurisdiction Mileage Missing
- GPS Data Missing
- State Mileage Does Not Match Expected Values