Return Can’t Be Finalized

Troubleshooting · https://atsfleetmanagement.com/docs/return-cant-be-finalized/

Description

This issue occurs when a quarterly IFTA return cannot be finalized, submitted, or marked complete within the Advanced IFTA system.

Possible Causes

- Missing mileage records
- Missing fuel purchases
- Unresolved exceptions
- Incomplete adjustments
- Required data fields missing
- Filing validation errors

Resolution

1. Review all Exception Reports.
2. Verify mileage and fuel data are complete.
3. Resolve outstanding exceptions.
4. Review all adjustments.
5. Complete any missing filing information.
6. Recalculate the return.
7. Attempt finalization again.

Related Articles

- Tax Due Appears Incorrect
- Excessive Exceptions Reported

- Filing Status Not Updating