Prior Quarter Data Missing

Troubleshooting · https://atsfleetmanagement.com/docs/prior-quarter-data-missing/

Description

This issue occurs when mileage, fuel, adjustments, or filing records from previous quarters cannot be located.

Possible Causes

- Incorrect quarter selected
- Data filters applied
- Archived records
- User permission restrictions
- Reporting configuration issues

Resolution

1. Verify reporting period selection.
2. Remove report filters.
3. Review archived records.
4. Confirm user permissions.
5. Regenerate historical reports.
6. Contact support if data remains unavailable.

Related Articles

- Adjustment History Missing
- Filing Totals Changed Unexpectedly
- User Cannot Access Features