PDF Export Problems

Troubleshooting · https://atsfleetmanagement.com/docs/pdf-export-problems/

Description

This issue occurs when reports generate successfully but fail to export or download as PDF documents. Users may receive blank files, incomplete exports, or browser download errors.

Possible Causes

- Browser popup blocker
- Corrupted browser cache
- Large report size
- PDF generation timeout
- Browser compatibility issues
- Download restrictions
- Network interruptions

Resolution

1. Allow popups for the Advanced IFTA website.
2. Clear browser cache and cookies.
3. Regenerate the report.
4. Try another supported browser.
5. Reduce report size by limiting date ranges.
6. Verify internet connectivity.
7. Retry the export process.

Related Articles

- Report Will Not Generate

- Pages Not Loading Properly
- System Running Slowly