Missing ELD Trips

Troubleshooting · https://atsfleetmanagement.com/docs/missing-eld-trips/

Description

This issue occurs when expected trip records are absent from imported ELD mileage data.

Possible Causes

- ELD malfunction
- GPS signal interruption
- Driver operating without ELD
- Device connectivity problems
- Data synchronization issues

Resolution

1. Verify trip data within the ELD provider portal.
2. Review GPS history.
3. Check vehicle activity logs.
4. Reconstruct missing mileage using the Mileage Calculator.
5. Enter mileage adjustments when necessary.

Related Articles

- ELD Data Not Importing
- Missing Mileage
- Mileage Calculator