Mileage Calculator Not Saving Results

Troubleshooting · https://atsfleetmanagement.com/docs/mileage-calculator-not-saving-results/

Description

This issue occurs when calculated mileage does not save successfully after route generation, preventing users from applying mileage adjustments or storing route calculations.

Possible Causes

- Session timeout
- Browser interruption
- Internet connectivity issues
- Required fields incomplete
- Temporary system error

Resolution

1. Verify all required fields are completed.
2. Save the calculation immediately after generating the route.
3. Refresh the page and retry.
4. Verify internet connectivity.
5. Log out and back into the application if necessary.
6. Contact support if the issue continues.

Related Articles

- User Changes Are Not Saving
- Route Cannot Be Calculated
- Adjustment Not Appearing in Reports