Imported Mileage Differs from ELD Portal

Troubleshooting · https://atsfleetmanagement.com/docs/imported-mileage-differs-from-eld-portal/

Description

This issue occurs when mileage shown in Advanced IFTA does not match mileage displayed directly within the ELD provider's system.

Possible Causes

- Different reporting periods selected
- Synchronization incomplete
- Vehicle assignment discrepancies
- Missing imported trips
- Provider processing delays

Resolution

1. Verify both systems use the same reporting dates.
2. Compare vehicle-by-vehicle mileage.
3. Review synchronization logs.
4. Verify all trips imported successfully.
5. Perform a manual synchronization.
6. Investigate any remaining discrepancies.

Related Articles

- ELD Data Not Importing
- Duplicate ELD Trips Imported
- State Mileage Does Not Match Expected Values