Fuel Purchase Missing Gallons

Troubleshooting · https://atsfleetmanagement.com/docs/fuel-purchase-missing-gallons/

Description

This issue occurs when fuel transaction records contain incomplete gallon information, preventing accurate fuel tax calculations and MPG reporting.

Possible Causes

- OCR extraction failure
- Incomplete receipt
- Manual entry omission
- Fuel card import error
- Corrupted transaction record

Resolution

1. Review the original receipt.
2. Verify gallon quantity.
3. Edit the fuel transaction.
4. Enter the missing gallon information.
5. Save changes and regenerate reports.
6. Review exception reports for related issues.

Related Articles

- OCR Fuel Receipt Not Reading Correctly
- Fuel Receipt Image Too Blurry
- Fuel Tax Credit Lower Than Expected