Filing Status Not Updating

Troubleshooting · https://atsfleetmanagement.com/docs/filing-status-not-updating/

Description

This issue occurs when a return remains in Draft, Pending, or In Progress status after filing activities have been completed.

Possible Causes

- Validation errors
- System processing delay
- Incomplete filing requirements
- Synchronization issue
- Browser cache issue

Resolution

1. Refresh the filing screen.
2. Verify all filing requirements are complete.
3. Review any validation messages.
4. Log out and back into the system.
5. Regenerate filing calculations.
6. Contact support if status remains unchanged.

Related Articles

- Return Cannot Be Finalized
- Filing Submitted but Not Reflected
- Report Will Not Generate