Excessive Exceptions Reported

Troubleshooting · https://atsfleetmanagement.com/docs/excessive-exceptions-reported/

Description

This issue occurs when Exception Reports generate an unusually large number of alerts, warnings, or discrepancies. Excessive exceptions often indicate underlying data quality, reporting, or integration issues that should be investigated before filing.

Possible Causes

- Missing mileage
- Missing fuel purchases
- ELD synchronization failures
- Duplicate transactions
- Incorrect vehicle assignments
- Fuel reporting discrepancies
- Unresolved adjustments
- Historical data import problems

Resolution

1. Review the Exception Summary Report.
2. Prioritize high-risk exceptions first.
3. Investigate missing mileage alerts.
4. Review missing fuel purchase alerts.
5. Verify ELD imports completed successfully.
6. Correct duplicate records.
7. Recalculate reports after corrections.

8. Regenerate Exception Reports to verify resolution.

Related Articles

- High MPG Exception
- Low MPG Exception
- Missing Fuel Exception
- Missing Mileage Exception