ELD Sync Taking Too Long

Troubleshooting · https://atsfleetmanagement.com/docs/eld-sync-taking-too-long/

Description

This issue occurs when ELD synchronization requires significantly more time than expected to import trip, mileage, and vehicle data.

Possible Causes

- Large amount of trip data
- Slow internet connection
- Provider API delays
- Synchronization backlog
- Server processing delays

Resolution

1. Verify internet connectivity.
2. Allow synchronization additional time to complete.
3. Review synchronization logs.
4. Limit imports to smaller date ranges when available.
5. Retry synchronization during non-peak hours.
6. Contact support if delays continue.

Related Articles

- ELD Data Not Importing
- ELD Provider Connection Lost
- System Running Slowly