Duplicate ELD Trips Imported

Troubleshooting · https://atsfleetmanagement.com/docs/duplicate-eld-trips-imported/

Description

This issue occurs when the same trip appears multiple times within Advanced IFTA, potentially causing mileage inflation and inaccurate tax calculations.

Possible Causes

- Duplicate synchronization
- Provider data duplication
- Manual import performed multiple times
- Import process interrupted and restarted
- ELD provider reporting error

Resolution

1. Review trip records for duplicate entries.
2. Compare trip start and end times.
3. Identify duplicate mileage records.
4. Remove duplicate trips if permitted.
5. Re-run synchronization.
6. Verify corrected mileage totals.

Related Articles

- Imported Mileage Differs from ELD Portal
- Total Fleet Mileage Appears Too Low
- Data Does Not Match Another System