Driver Assigned to Wrong Vehicle

Troubleshooting · https://atsfleetmanagement.com/docs/driver-assigned-to-wrong-vehicle/

Description

This issue occurs when ELD data associates a driver with the incorrect vehicle, potentially impacting mileage reporting, fuel reporting, and compliance records.

Possible Causes

- Driver selected wrong vehicle
- ELD assignment error
- Vehicle change not recorded
- Data synchronization issue
- Driver login mistake

Resolution

1. Review driver and vehicle assignments.
2. Verify assignment history within the ELD provider portal.
3. Correct vehicle assignments.
4. Re-sync ELD data.
5. Verify mileage is allocated to the correct vehicle.

Related Articles

- Vehicle Assigned to Wrong Driver
- Vehicle Missing from ELD Import
- Imported Mileage Differs from ELD Portal